```
SYSTEM:OS  - DIALOG OneSearch
   File  15:ABI/Inform(R) 1971-2007/Nov 20
          (c) 2007 ProQuest Info&Learning
   File   9:Business & Industry(R) Jul/1994-2007/Nov 14
          (c) 2007  The Gale Group
   File 610:Business Wire 1999-2007/Nov 20
          (c) 2007 Business Wire.
*File 610: File 610 now contains data from 3/99 forward.
Archive data (1986-2/99) is available in File 810.
   File 810:Business Wire 1986-1999/Feb 28
          (c) 1999 Business Wire
   File 275:Gale Group Computer DB(TM) 1983-2007/Nov 16
          (c) 2007 The Gale Group
   File 476:Financial Times Fulltext 1982-2007/Nov 21
          (c) 2007 Financial Times Ltd
   File 624:McGraw-Hill Publications 1985-2007/Nov 19
          (c) 2007 McGraw-Hill Co. Inc
*File 624: Homeland Security & Defense and 9 Platt energy journals added
Please see HELP NEWS624 for more
   File 621:Gale Group New Prod.Annou.(R) 1985-2007/Nov 14
          (c) 2007 The Gale Group
   File 636:Gale Group Newsletter DB(TM) 1987-2007/Nov 16
          (c) 2007 The Gale Group
   File 613:PR Newswire 1999-2007/Nov 20
          (c) 2007 PR Newswire Association Inc
*File 613: File 613 now contains data from 5/99 forward.
Archive data (1987-4/99) is available in File 813.
   File 813:PR Newswire 1987-1999/Apr 30
          (c) 1999 PR Newswire Association Inc
   File  16:Gale Group PROMT(R) 1990-2007/Nov 16
          (c) 2007 The Gale Group
*File  16: Because of updating irregularities, the banner and the
update (UD=) may vary.
   File 160:Gale Group PROMT(R) 1972-1989
          (c) 1999 The Gale Group
   File 634:San Jose Mercury  Jun 1985-2007/Nov 18
          (c) 2007 San Jose Mercury News
   File 148:Gale Group Trade & Industry DB 1976-2007/Nov 15
          (c)2007 The Gale Group
*File 148: The CURRENT feature is not working in File 148.
See HELP NEWS148.
   File  20:Dialog Global Reporter 1997-2007/Nov 21
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Ref     Items   Index-term
E1      37489  *AU=HARRIS
E2          1   AU=HARRIS BOB
E3          2   AU=HARRIS COLLINGWOOD
E4          2   AU=HARRIS DUNKLEY
E5          2   AU=HARRIS III, T.D.
E6          1   AU=HARRIS III, THOMAS D.
E7          2   AU=HARRIS INTERACTIVE FROM AN AUGUST SURVEY OF 9,
E8          1   AU=HARRIS L. MARCUS
E9          2   AU=HARRIS MARCUS
E10         1   AU=HARRIS NICOLE
E11         1   AU=HARRIS OF HIGH CROSS, LORD
E12         2   AU=HARRIS PRAGER, JOSHUA
E13         1   AU=HARRIS WELTON W. II
E14         1   AU=HARRIS. L.
E15         1   AU=HARRIS., ROY J., JR.
E16         1   AU=HARRIS-BOUNDY, JASON
E17         1   AU=HARRIS-BRAUN, ERIC
E18         3   AU=HARRIS-CARTER, GLORIA
E19         1   AU=HARRIS-FREDERICK, CYNTHIA
E20         1   AU=HARRIS-HELLAMS, RENIA
E21         1   AU=HARRIS-HURD, L.
E22         1   AU=HARRIS-INGRAM, FRANCOISE
E23         4   AU=HARRIS-JONES, CHRIS
E24         3   AU=HARRIS-JONES, CHRISTOPHER
E25         3   AU=HARRIS-JONES, JUDITH
E26         1   AU=HARRIS-KOJETIN, LAUREN
E27         4   AU=HARRIS-KOJETIN, LAUREN D
E28         1   AU=HARRIS-LACEWELL, MELISSA
E29         2   AU=HARRIS-LANGE, JANET
E30         1   AU=HARRIS-MOORE, KAREN
E31         1   AU=HARRIS-ROXAS, BEN
E32         2   AU=HARRIS-SHAPIRO, JON
E33        13   AU=HARRIS-STEWART, CHARMAINE
E34         1   AU=HARRIS-STEWART, CHRMAINE
E35         1   AU=HARRIS-STEWAT, CHARMAINE
E36        26   AU=HARRIS-TAYLOR, MAUREEN
E37         1   AU=HARRIS-WEHLING, JO
E38         1   AU=HARRIS-WHITE, BARBARA
E39         2   AU=HARRIS, A
E40         2   AU=HARRIS, A DOUGLAS
E41         1   AU=HARRIS, A H
E42         1   AU=HARRIS, A JOHN
E43         2   AU=HARRIS, A W
E44         2   AU=HARRIS, A.
E45         1   AU=HARRIS, A. GERALD
E46         1   AU=HARRIS, A.F.W.
E47         1   AU=HARRIS, A.L.
E48        22   AU=HARRIS, AARON
E49         2   AU=HARRIS, ABIGAIL
E50         2   AU=HARRIS, ADAM


Ref     Items   Index-term
E1          3  *AU=HARRIS, J
E2          1   AU=HARRIS, J E
E3          1   AU=HARRIS, J II
E4          2   AU=HARRIS, J M
E5          7   AU=HARRIS, J MICHAEL
E6          1   AU=HARRIS, J R
E7          1   AU=HARRIS, J ROBERT
E8         28   AU=HARRIS, J.
E9          1   AU=HARRIS, J. E.
E10         5   AU=HARRIS, J. M.
E11         1   AU=HARRIS, J. MEL
E12         6   AU=HARRIS, J. MICHAEL
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E13      5   AU=HARRIS, J. PETER
E14      1   AU=HARRIS, J. ROBERT, II
E15      1   AU=HARRIS, J. ROBIN
E16      1   AU=HARRIS, J. SCOTT
E17      1   AU=HARRIS, J.A.
E18      2   AU=HARRIS, J.B.
E19      1   AU=HARRIS, J.C.
E20      1   AU=HARRIS, J.D.
E21      2   AU=HARRIS, J.E.
E22      1   AU=HARRIS, J.J.
E23      1   AU=HARRIS, J.K.
E24      4   AU=HARRIS, J.M.
E25      1   AU=HARRIS, J.M.JR.
E26      1   AU=HARRIS, J.N.
E27      1   AU=HARRIS, .J.P.
E28      6   AU=HARRIS, J.R.
E29      1   AU=HARRIS, J.S.
E30      3   AU=HARRIS, J.W.
E31     81   AU=HARRIS, JACK
E32      1   AU=HARRIS, JACK A.
E33      1   AU=HARRIS, JACK C
E34     11   AU=HARRIS, JACK C.
E35      1   AU=HARRIS, JACK H.
E36      2   AU=HARRIS, JACK W
E37      1   AU=HARRIS, JACKSON
E38      2   AU=HARRIS, JAKE
E39      1   AU=HARRIS, JAKE L.
E40     18   AU=HARRIS, JAMES
E41      1   AU=HARRIS, JAMES A
E42      2   AU=HARRIS, JAMES A.
E43      3   AU=HARRIS, JAMES C.
E44      3   AU=HARRIS, JAMES E.
E45      1   AU=HARRIS, JAMES EDWIN
E46      2   AU=HARRIS, JAMES F. PELTZ AND BONNIE
E47      1   AU=HARRIS, JAMES H.
E48      1   AU=HARRIS, JAMES K.
E49      1   AU=HARRIS, JAMES M
E50      2   AU=HARRIS, JAMES M.


E45      2   AU=HARRIS, JOHN L
E46      1   AU=HARRIS, JOHN L.
E47      3   AU=HARRIS, JOHN M
E48     17   AU=HARRIS, JOHN M.
E49      8   AU=HARRIS, JOHN M., JR.
E50      1   AU=HARRIS, JOHN MCA., III


Ref    Items   Index-term
E1       1   AU=HARRIS, JOHN MCA., III
E2       1   AU=HARRIS, JOHN MCARTHUR, III
E3      10   AU=HARRIS, JOHN P.
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Set     Items    Description
S1      37488    AU='HARRIS'
S2         29    E1, E4, E5, E10, E11, E12, E24, E25
S3         29    E47, E48, E49, E50
S4          2    E1, E2
S5      37547    S1 OR S2 OR S3 OR S4
S6      35370    RD S5   (unique items)
S7       4519    S6 AND (FAILUR? OR RISK? OR UNSCHEDUL? OR NON-ROUTINE OR U-
                    NEXPECT? OR NONROUTIN?)
S8          0    S6 AND (ERLANG OR N-ERLANG OR NERLANG)
S9        841    S7 AND (AIRPLAN? OR PLANE? OR FLEET? OR ENGINE?)
S10         7    S9 AND PROBABIL?
S11      1628    S7 AND (PD<2003 OR PY<2003)
S12         1    S11 AND MODEL? AND PROBABIL?
S13       201    S11 AND (AIRPLAN? OR PLANE? OR FLEET? OR ENGINE?)
S14      1628    S11
S15        21    S13 AND MODEL?
S16       904    (N-ERLANG OR ERLANG OR NERLANG)
S17       603    S16 AND (PD<2003 OR PY<2003)
S18        74    S17 AND FAIL? AND TIM? AND MODEL?
S19        44    S18 AND (DEMAND?)
S20         2    S19 AND ((HISTOR? OR PAST? OR PREVIOUS?) (2N) DATA)
S21        19    S17 AND MODEL? AND (UNSCHEDUL? OR NONROUTIN? OR NON-ROUTINE
                    OR UNEXPECT? OR UNPLAN?)
S22        11    S17 AND ((PART? OR COMPONENT?) (2N) (DEMAND?))
S23      1060    PROBABIL? AND DISTRIBUTION? AND MODEL? AND ((PART? OR COMP-
                    ONENT?) (2N) DEMAND?)
S24       100    S17 AND (REPAIR? OR MAINTENANC?)
S25        53    S24 AND MODEL? AND (PART? OR COMPONENT?)
S26        48    RD S25   (unique items)
S27        48    S26 AND (REPAIR? OR MAINTENANC? OR FAILUR?)
S28        32    S26 AND DEMAND?
S29         0    S17 AND MODEL? AND ((UNSCHEDUL? OR NONROUTIN? OR NON-ROUTI-
                    NE OR UNEXPECT? OR UNPLAN?) (5N) DEMAND?)
S30       125    MODEL? AND ((UNSCHEDUL? OR NONROUTIN? OR NON-ROUTINE OR UN-
                    EXPECT? OR UNPLAN?) (5N) DEMAND?) AND PROBABIL? AND DISTRIBUT-
                    ION?
S31        87    S30 AND (PD<2003 OR PY<2003)
S32        80    RD S31   (unique items)
S33        80    S32 AND (FAIL? OR TIME?)
S34        30    S33 AND LINEAR?
S35         3    S34 AND (AIRPLANE? OR PLANE? OR FLEET?)
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EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	44	sinex.inv.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:22
L3	0	L1 and (probabil$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:25
L4	0	L1 and (erlang or nerlang or n-erlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:26
L5	10	("4383298" | "5253359" | "5454074" | "5610923" | "5724261" | "5931878" | "6067486" | "6173159" | "6246341" | "6400282").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2007/11/21 09:25
L6	3	L5 and (probabil$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:27
L7	0	L5 and (erlang or nerlang or n-erlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:27
L8	9653	(part$4 or component$4) near2 demand$4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:28
L9	799	L8 and (probabil$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:27
L11	9	L8 and (erlang or nerlang or n-erlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:27

L12	219	I8 and (select$6 near4 model$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:32
L13	0	I8 and (select$6 near4 lamda$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:28
L14	196	I8 and (select$6 near4 model$4) and (repair$4 or maintenanc$4 or servic$7)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:32
L15	52	I8 and (select$6 near4 model$4) and (repair$4 or maintenanc$4 or servic$7) and ((historical or past or previous) near4 (data))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:32
L16	361	I8 and (model$4) and (repair$4 or maintenanc$4 or servic$7) and ((historical or past or previous) near4 (data))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:32
L18	43	L8 and ((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5) near5 (repair$4 or event$4 or maintenanc$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:36
L19	25	L1 and ((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5) near5 (repair$4 or event$4 or maintenanc$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:35
L20	7284	((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5) near5 (demand$4 or part$4 or component$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:38
L21	22	I20 and (erlang$4 or n-erlang or nerlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:37

EAST Search History

L22	4219	(airplan$4 or plan$4 or fleet$4 or engine$2) and (((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5) near5 (maintenance$4 or repair$4 or demand$4 or part$4 or component$4)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:40
L23	94637	(airplan$4 or plan$4 or fleet$4 or engine$2) and (((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:42
L24	19	(airplan$4 or plan$4 or fleet$4 or engine$2) and (((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5) near5 (maintenance$4 or repair$4 or demand$4 or part$4 or component$4))) and (erlang or n-erlang or nerlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:41
L25	9	(airplan$4 or plane$4 or fleet$4 or engine$2) and (((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5) near5 (maintenance$4 or repair$4 or demand$4 or part$4 or component$4))) and (erlang or n-erlang or nerlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:50
L26	50733	(airplan$4 or plane$4 or fleet$4 or engine$2) and (((non-routine$4 or nonroutine$4 or unschedul$4 or unexpect$5)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:42
L27	1113	l26 and (select$4 near4 model$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:47
L28	103	l26 and (select$4 near4 model$4) and probabil$4 and ((histor$6 or past$4 or previous) near3 data)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:49
L29	7896	risk$4 same (part$4 or component$4) same fail$6	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:50

EAST Search History

L30	3011	(airplan$4 or plane$4 or fleet$4 or engine$2) and I29	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:50
L31	0	(airplan$4 or plane$4 or fleet$4 or engine$2) and I29 and (erlang or n-erlang or nerlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:51
L32	0	I29 and (erlang or n-erlang or nerlang)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:50
L33	1095	risk$4 near5 (part$4 or component$4) near5 fail$6	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:50
L34	454	(airplan$4 or plane$4 or fleet$4 or engine$2) and I33	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:51
L35	108	(airplan$4 or plane$4 or fleet$4 or engine$2) and I33 and (probabil$4 or (select$4 near4 model$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:53
L36	43	(airplan$4 or plane$4 or fleet$4 or engine$2) and I33 and (nonroutin$4 or non-routin$4 or unschedul$4 or unexpect$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:53
L37	95	I35 not I36	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 09:53

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L54	824	((unplan$6) same (maintenanc$4 or servic$4 or repair$4))	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:08
L55	172	((unplan$6) same (maintenanc$4 or servic$4 or repair$4)) and (erlang or probabil$4 or nerlang or n-erlang$4)	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:08
L56	2	((unplan$6) same (maintenanc$4 or servic$4 or repair$4)) and (erlang or nerlang or n-erlang$4)	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:08

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L66	2734	(705/10).CCLS.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 10:20
L67	2320	(705/8).CCLS.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 10:20

EAST Search History

| Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S335	61	(erlang or nerlang or n-erlang).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:03
S336	3	((unschedul$4 same (part$4 or component$4) same demand$4)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 10:06
S337	3	((unschedul$4 same (part$4 or component$4) same demand$4)).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:06
S338	82	((unschedul$4 or nonroutin$4 or unplan$6 or non-routin$4) same (maintenanc$4 or servic$4 or repair$4)).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:12
S342	0	(((unschedul$4 or nonroutin$4 or unplan$6 or non-routin$4) near6 (maintenanc$4 or servic$4 or repair$4)) and (select near4 model$4)).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:15
S343	0	(((unschedul$4 or nonroutin$4 or unplan$6 or non-routin$4) same (maintenanc$4 or servic$4 or repair$4)) and (select near4 model$4)).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:15
S344	1	(((unschedul$4 or nonroutin$4 or unplan$6 or non-routin$4) same (maintenanc$4 or servic$4 or repair$4 or part$4 or component$4 or demand$4)) and (select near4 model$4)).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:18
S346	0	((pluality near4 model$4) and select$4 and probabil$4 and demand$4 and time and failur$4).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:19
S347	13	(select$4 and probabil$4 and demand$4 and time and failur$4).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:20
S348	1	(select$4 and probabil$4 and demand$4 and time and failur$4 and parameter$4).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:19
S349	2	(probabil$4 and demand$4 and time and failur$4 and linear$4).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:20
S350	17	(probabil$4 and demand$4 and time and failur$4).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:20

S35 1	2734	(705/10).CCLS.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 10:20
S35 2	2320	(705/8).CCLS.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 10:21
S35 3	4917	S351 or S352	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 10:21
S35 4	4860	S351 or S352	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:21
S35 5	30	(fail$6 and time and demand$4 and probabil$6).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 10:22

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	55076	("705").CLAS.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 12:33
L2	133	L1 and (risk$4 same (complex$4 near4 system$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/11/21 12:33
L3	82	((unschedul$4 or nonroutin$4 or unplan$6 or non-routin$4) same (maintenanc$4 or servic$4 or repair$4)).clm.	US-PGPUB; USPAT	OR	OFF	2007/11/21 12:33
L4	0	L2 and L3	US-PGPUB; USPAT	OR	OFF	2007/11/21 12:33

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   Publication type: All publication types

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   Database: Multiple databases...
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   Publication type: All publication types

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European Journal of Operational Research : A production planning ...
... Planning (MRP) system is used to determine the standard **part's demand**, ...
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as **part demand** divided by batch size, ... 2-**Erlang**, CV=.7. Setup Ratio = s /br. 1.0, fixed

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be worth considering. For a hyper-exponential service facility ...
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maintenance which have an **Erlang distribution**. The model in. [3]. for the 1-stage
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the result is an **Erlang distribution**. 0. The number of servers. .... **maintenance** systems:
maintenance. crews (the servers) repair machines (the. customers). ...
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Erlang distribution, an, in this context, frequently employed ...
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Preemptive priority queueing
It is well known that the **Erlang distribution** may be considered as the sum of a .....
Queues, Inventories and **Maintenance**. New York: John Wiley and Sons. ...
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It is assumed that the customers arrive following a Poisson process with parameter λ, with

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Method for providing on **demand** service measurements - Patent 6185439
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... on-**demand** and which are quite efficient in handling service **components** and ... This
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